

Commerce Healthcare Trends 2021

Video Transcript:

Upbeat music starts

11 Financial Trends Shaping Healthcare in 2021.

1. COVID-19 disruption looms. *shows video of a drive up Covid testing location*
2. Telehealth growth gathering momentum *shows a video of a patient speaking to a doctor using a telehealth app while seated comfortably at home*
3. Political and regulatory changes *shows a government building with a USA flag waving*
4. Economic and medical cost challenges *shows a patient speaking to a medical professional in an exam room*
5. Patient financial pressures are substantial. *shows a video of a person looking at a paper bill and using a calculator*
6. Financial management balancing act. *shows a person on their cell phone speaking to someone while the follow along using their laptop*
7. Technology investment and cost control *shows a patient using a digital wallet to make a payment to a medical office*
8. Increasing migration to electronic payments. *shows a video of a patient making a payment from the comfort of their own home using a laptop*
9. Increased workflow automation *shows a person using a keyboard at a desk*
10. Workforce management among top priorities *shows a medical professional using a digital thermometer to check a person's temperature before allowing them into the building*
11. Information security risks high *shows a video of an data server*

Read more in the 2021 Healthcare Finance Trends Report, by CommerceHealthcare.

[CommerceHealthcare.com](https://commercehealthcare.com)

Commerce Bank logo appears upon video closing.